

The **FAST** TIMELINE

1997

Fast Enterprises
is formed



1998

First Project
British Columbia



2000

First US Project
Idaho



2006

First Overseas
Trinidad and Tobago



2009

First UI Project
California



FASTUI®

FAST Solutions

Unemployment Insurance
Software

FAST ENTERPRISES

Contact Us to Learn More

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The FastUI Solution

Fast Enterprises (FAST) develops and delivers software used by agencies to manage a variety of government programs, including unemployment insurance (UI). Our commercial off-the-shelf (COTS) FastUI software provides agencies with complete functionality for UI administration. It can be implemented for either UI tax or UI benefits programs, or as a fully integrated solution.

FastUI provides out-of-the-box capabilities for calculating and collecting UI employer contributions, paying benefits, handling appeals, and managing virtually all other aspects of UI programs. Rather than assuming the risk of developing custom solutions or dealing with the complexities of integrating a mixture of autonomous applications, agencies can focus on configuring FastUI to meet their unique regulations and policies for UI tax and benefits administration.

As an integrated solution for the administration of UI tax and benefits programs, FastUI manages an extensive list of UI program processes and business functions, including:

- Initial claims application and processing
- Monetary and non-monetary determinations
- Claims adjudication
- Weekly claims
- Benefit payments
- Tax and benefit appeals management
- Employer tax ratings
- Reimbursable employer accounts
- Benefit overpayment detection and investigation
- Delinquent tax and benefit overpayment collections
- Online customer e-Services for claimants, employers, and third-party administrators
- Federal tax and benefit reporting
- Fraud identification and mitigation
- Federal interfaces



Production-Proven Performance

As illustrated below, FastUI is in production for California, Michigan, Montana, Washington and Illinois employment agencies.

Agency	UI Tax	UI Benefits	Implementation Project Schedule
California Employment Development Department	✓		UI Tax Sept 2009 - Jan 2011
Michigan Unemployment Insurance Agency	✓	✓	UI Tax Aug 2011 - Aug 2012 UI Benefits Sept 2012 - Sept 2013
Montana Department of Labor & Industry	✓		UI Tax Feb 2013 - Feb 2014
Washington Employment Security Department		✓	UI Benefits May 2015 - Jan 2017
Illinois Employment Security Department	✓		UI Tax July 2016 - Aug 2017

Total Integration of UI Administration

A comprehensive suite of fully integrated FastUI modules and subsystems provide agencies with robust capabilities for managing business functions and processes, including:

UI Tax

- Employer Registration
- Wage/Tax Processing
- Tax Rate Calculation
- Audit

UI Benefits

- Initial Claim Filing
- Continued Claims/Certifications
- BAM, BTQ, and ICON reporting and interfaces
- Benefit Charging
- Determinations and Adjuncts

Common Functions

- E-Services
- Correspondence
- Appointments
- Reporting
- Data Warehouse
- Accounting
- Collections
- Help System
- System Security
- Appeals
- Customer Relationship Management
- Payments/Refunds
- Billing
- Fraud & Identity Verification
- Business Rules and Workflow

Dependable Implementation

FAST's COTS software solutions are based on a core software architecture that has been tailored to administer hundreds of government programs through configuration rather than custom programming. This flexible architecture, coupled with our unique and iterative implementation methodology and experienced teams of consultants, has resulted in a track record of successful project delivery that is unmatched in our industry.

We have successfully delivered our COTS software solutions to governments around the world, and our software is in production for agencies that serve over half the population of the United States and Canada. Since our software first entered production in 1999, every FAST software implementation project has been delivered within the proposed budget.